

Geocodio Privacy Statement

Last Updated: June 4, 2026

Table of Contents

1. Introduction
 2. Signed Agreements and Order of Precedence
 3. Data Protection Officer
 4. Privacy Laws and Frameworks We Comply With
 5. How We Collect and Use Your Personal Information
 6. Use of the Geocodio Website
 7. Cookies and Tracking Technologies
 8. Use of Geocodio Services
 9. When and How We Share Information with Third Parties
 10. Sub-processors and Service Providers
 11. International Data Transfers
 12. Data Subject Rights
 13. Jurisdiction-Specific Rights
 14. Children's Privacy and Age Restriction
 15. Security of Your Information
 16. Data Storage and Retention
 17. Our Role in Data Processing
 18. Changes to This Privacy Statement
 19. Questions, Concerns, or Complaints
 20. Regulatory Authorities
-

1. Introduction

Geocodio is a registered doing-business-as name of Dotsquare LLC, a Virginia limited liability company ("Geocodio," "we," "us," or "our").

We understand that you are aware of and care about your own personal privacy interests, and we take that seriously. This Privacy Statement describes Geocodio's policies and practices regarding its collection and use of your personal data, and sets forth your privacy rights. We recognize that information privacy is an ongoing responsibility, and so we will from time to time

update this Privacy Statement as we undertake new personal data practices or adopt new privacy policies.

A summary version of this Privacy Statement is also available at <https://www.geocod.io/gdpr>.

2. Signed Agreements and Order of Precedence

If you have a signed agreement with Geocodio that covers data privacy or data processing — for example, an Enterprise Software-as-a-Service Agreement, a Data Processing Agreement, a UK Data Services Attachment, or a Business Associate Agreement — that agreement supersedes this Privacy Statement with respect to the matters it addresses. This Privacy Statement continues to apply to anything not covered by the signed agreement. Any conflicts between this Privacy Statement and a signed agreement are resolved in favor of the signed agreement.

Certain privacy laws, including the EU General Data Protection Regulation, the UK General Data Protection Regulation, and the U.S. Health Insurance Portability and Accountability Act, require a signed data processing agreement, business associate agreement, or equivalent instrument before a controller may transmit covered data to a processor. We make these agreements available to qualifying customers as described in this Privacy Statement and on <https://www.geocod.io/gdpr>. If you transmit data subject to any such framework to Geocodio without first executing the required agreement with us, you remain solely responsible for that processing, and Geocodio bears no liability for it. You are responsible for ensuring that all required agreements are in place before transmitting covered data.

3. Data Protection Officer

Geocodio is headquartered in Norfolk, Virginia, in the United States. Geocodio has appointed an internal Data Protection Officer for you to contact if you have any questions or concerns about Geocodio's personal data policies or practices. If you would like to exercise your privacy rights, please direct your query to Geocodio's Data Protection Officer.

The Data Protection Officer is available for inquiries from European Union, United Kingdom, and Canadian data subjects, as well as data subjects in any jurisdiction whose privacy laws apply to Geocodio's processing of personal data.

Data Protection Officer contact information:

4. Privacy Laws and Frameworks We Comply With

Geocodio is committed to complying with all applicable privacy and data protection laws in the jurisdictions where we operate and where our customers and their data subjects reside. These include, without limitation:

European Union

- General Data Protection Regulation (GDPR), Regulation (EU) 2016/679 — Effective May 25, 2018

United Kingdom

- UK General Data Protection Regulation (UK GDPR) — The retained EU GDPR as it forms part of UK law following Brexit
- Data Protection Act 2018 (DPA 2018) — UK legislation supplementing UK GDPR
- Privacy and Electronic Communications Regulations (PECR) — UK rules governing electronic marketing communications and cookies

Canada

- Canada's Anti-Spam Legislation (CASL) — Effective July 1, 2014
- Personal Information Protection Act of Alberta (PIPA Alberta) — Effective January 1, 2004
- Personal Information Protection Act of British Columbia (PIPA BC) — Effective January 1, 2004
- Personal Information Protection and Electronic Documents Act (PIPEDA) — Effective January 1, 2001
- Quebec Law 25 (Act to modernize legislative provisions as regards the protection of personal information) — Fully effective September 22, 2024

United States — Federal

- Health Insurance Portability and Accountability Act (HIPAA) of 1996 and the Health Information Technology for Economic and Clinical Health Act (HITECH) of 2009 — Enterprise-only
- Children's Online Privacy Protection Act (COPPA) — Updated rules effective June 23, 2025
- Family Educational Rights and Privacy Act (FERPA) — Available under NDPA

United States — State Comprehensive Privacy Laws

- Alabama Personal Data Protection Act (APDPA) — Effective May 1, 2027
- California Consumer Privacy Act (CCPA) — Effective January 1, 2020
- California Privacy Rights Act (CPRA) — Effective January 1, 2023
- Colorado Privacy Act (CPA) — Effective July 1, 2023
- Connecticut Data Protection Act (CTDPA) — Effective July 1, 2023
- Delaware Personal Data Privacy Act (DPDPA) — Effective January 1, 2025
- Florida Digital Bill of Rights — Effective July 1, 2024
- Indiana Consumer Data Protection Act — Effective January 1, 2026
- Iowa Consumer Data Protection Act (ICDPA) — Effective January 1, 2025
- Kentucky Consumer Data Protection Act (KCDPA) — Effective January 1, 2026
- Maryland Online Data Privacy Act (MODPA) — Effective October 1, 2025
- Minnesota Consumer Data Privacy Act (MCDPA) — Effective July 31, 2025
- Montana Consumer Data Privacy Act — Effective October 1, 2024
- Nebraska Data Privacy Act — Effective January 1, 2025
- New Hampshire Privacy Act (NHPA) — Effective January 1, 2025
- New Jersey Data Privacy Act (NJDPDA) — Effective January 15, 2025
- Oklahoma Personal Data Protection Act — Effective January 1, 2027
- Oregon Consumer Privacy Act (OCPA) — Effective July 1, 2024
- Rhode Island Data Transparency and Privacy Protection Act — Effective January 1, 2026
- Tennessee Information Protection Act (TIPA) — Effective July 1, 2025
- Texas Data Privacy and Security Act (TDPSA) — Effective July 1, 2024
- Utah Consumer Privacy Act (UCPA) — Effective December 31, 2023
- Virginia Consumer Data Protection Act (VCDPA) — Effective January 1, 2023

This Privacy Statement is intended to apply to all applicable privacy laws. Where a specific provision of an applicable law conflicts with this Privacy Statement, the more protective provision governs.

5. How We Collect and Use Your Personal Information

Geocodio collects personal information about its website visitors and customers. This information may include:

- Name
- Employer name
- Work address
- Work email address

- Work phone number
- Account credentials and authentication data
- Payment information (processed by our payment service provider; we do not see or store full payment card numbers)
- Service usage data (API calls, file uploads, feature usage)
- Internet protocol (IP) address (at registration and where required for service security)
- Country of residence

We use this information to provide our services, manage your account, process payments, deliver customer support, communicate with you about our services, and meet our legal obligations.

We do not sell personal information to anyone. We only share personal information with third parties who are facilitating the delivery of our services, as described in Section 9.

From time to time, Geocodio receives personal information about individuals from third parties, made available through our sub-processors as identified in Section 10.

We do not use your personal information for psychographic profiling or automated decision-making that produces legal or similarly significant effects.

6. Use of the Geocodio Website

As is true of most other websites, Geocodio's website collects certain information automatically and stores it in log files. The information may include internet protocol (IP) addresses, the region or general location where your computer or device is accessing the internet, browser type, operating system, and other usage information about the use of the Geocodio website, including a history of the pages you view.

We use this information to help us design our site to better suit our users' needs. We may also use your IP address to help diagnose problems with our server and to administer our website, analyze trends, track visitor movements, and gather broad demographic information that assists us in identifying visitor preferences.

Geocodio has a legitimate interest in understanding how customers and potential customers use its website. This assists Geocodio with providing more relevant products and services and with providing appropriate staffing to meet customer needs.

7. Cookies and Tracking Technologies

We use cookies on our website to signal your logged-in status, provide core website functionality, remember your privacy preferences, and track basic website behavior for service improvement (in anonymized form).

We do not use cookies for cross-site tracking, behavioral profiling for commercial purposes, sharing data with advertising networks, or creating detailed user profiles for marketing.

You can control cookie settings through your browser preferences. We recognize Global Privacy Control (GPC) signals as valid opt-out requests for the sale and sharing of personal information where required by law.

8. Use of Geocodio Services

When you use Geocodio's services to process addresses, geographic coordinates, or other location data, the data you submit is processed in accordance with our Data Retention Policy (available at <https://www.geocod.io/data-retention-policy>) and, where applicable, any signed Data Processing Agreement or other agreement between you and Geocodio.

For data processing on behalf of customers, Geocodio acts as a data processor or service provider, and the customer is responsible for ensuring it has the proper legal basis and rights to transmit personal data to Geocodio for processing. The customer is also responsible for ensuring it has the necessary agreements in place (such as a Data Processing Agreement) when applicable law requires them.

9. When and How We Share Information with Third Parties

The personal information Geocodio collects from you is stored in one or more databases hosted by third parties located in the United States and the European Economic Area. These third parties do not use or have access to your personal information for any purpose other than cloud storage, retrieval, and the specific operational purposes for which they were engaged.

On occasion, Geocodio engages third parties to send information to you, including information about our products, services, and events.

We do not otherwise reveal your personal data to non-Geocodio persons or businesses for their independent use unless:

(1) you request or authorize it;

(2) the information is provided to comply with the law (for example, compelled by law enforcement to comply with a search warrant, subpoena, or court order), enforce an agreement we have with you, or to protect our rights, property, or safety, or the rights, property, or safety of our employees or others;

(3) the information is provided to our agents, vendors, or service providers who perform functions on our behalf;

(4) to address emergencies or acts of God; or

(5) to address disputes, claims, or to persons demonstrating legal authority to act on your behalf.

We may also gather aggregated data about our services and website visitors and disclose the results of such aggregated (but not personally identifiable) information to our partners, service providers, advertisers, and other third parties for marketing or promotional purposes.

We do not sell personal information. We do not share personal information for targeted advertising for the benefit of third parties.

10. Sub-processors and Service Providers

A current list of Geocodio's sub-processors and other service providers is maintained at <https://www.geocod.io/gdpr>. This list is the canonical sub-processor list referenced in Geocodio's Data Processing Agreement and any UK Data Processing Agreement. Any addition or replacement of a sub-processor will be reflected on that page.

For customers with a signed Data Processing Agreement, the procedures for notification of sub-processor changes and the right to object to such changes are governed by the terms of that signed agreement.

11. International Data Transfers

Geocodio has its headquarters in the United States. Information we collect about you may be processed in the United States, the European Economic Area, the United Kingdom, or other jurisdictions.

By using Geocodio's services, you acknowledge that your personal information may be processed in jurisdictions outside your country of residence. Where personal information is transferred across borders, Geocodio relies on the following safeguards:

European Economic Area Users

For data subjects in the European Economic Area, Geocodio relies on adequacy decisions of the European Commission where applicable, Standard Contractual Clauses adopted by the European Commission (Commission Implementing Decision (EU) 2021/914), or other lawful transfer mechanisms approved under the EU GDPR.

United Kingdom Users

For data subjects in the United Kingdom, Geocodio relies on UK adequacy regulations where applicable, the UK International Data Transfer Agreement (IDTA), the UK Addendum to the EU Standard Contractual Clauses, or other lawful transfer mechanisms approved under the UK GDPR. Where data is transferred to the United States, Geocodio relies on the UK Extension to the EU-U.S. Data Privacy Framework where applicable.

Canadian Users

For data subjects in Canada, Geocodio complies with the accountability principle of the Personal Information Protection and Electronic Documents Act (PIPEDA) when transferring personal information across borders. Geocodio remains responsible for the protection of Canadian personal information transferred to third parties for processing. For Quebec residents, Geocodio conducts privacy impact assessments for cross-border transfers as required by Quebec Law 25 and ensures that personal information receives equivalent protection in the destination jurisdiction.

Geocodio also enters into data processing agreements and contractual data protection clauses with its vendors whenever feasible and appropriate.

12. Data Subject Rights

Depending on your jurisdiction of residence, you may have the following rights regarding your personal information. Geocodio will respond to verified requests within the timeframes required by applicable law.

Universal Rights (Available to All Users)

- **Right to Know** — Request information about what personal data we collect, use, and share
- **Right to Access** — Request a copy of the personal data we hold about you
- **Right to Delete** — Request deletion of your personal data, subject to legal exceptions
- **Right to Correct** — Request correction of inaccurate personal information
- **Right to Opt-Out of Sales** — We do not sell personal information; we confirm this applies to you
- **Right to Opt-Out of Targeted Advertising** — Right to opt out of targeted advertising
- **Right to Non-Discrimination** — We will not deny services or charge different prices for exercising your rights

How to Exercise Your Rights

- **Delete your account:** via the Geocodio dashboard at <https://dash.geocodio.io/account>
- **Delete spreadsheet data:** via the Geocodio dashboard at <https://dash.geocodio.io/import>
- **Other requests:** Email security@geocodio.io with your specific request
- **Response time:** We respond to requests within the timeframes required by applicable law (typically 15 to 45 days in the United States; one month under EU GDPR, UK GDPR, and Canadian law, with possible extensions for complex requests)
- **Verification:** We may ask for additional information to verify your identity before processing your request

Authorized Agents

You may designate an authorized agent to make requests on your behalf. Agents must provide written authorization signed by you, verify their own identity, and (for deletion requests) provide a power of attorney where required by applicable law.

Appeal Process

If we deny your privacy request, you may appeal by emailing security@geocodio.io within 30 days of the denial. We will review and respond within 15 days. If you remain unsatisfied, you may contact the regulatory authority identified in Section 20.

13. Jurisdiction-Specific Rights

European Union Residents (GDPR)

If you are in the European Union, you have the following rights under the GDPR:

- Right to be informed
- Right of access
- Right to rectification
- Right to erasure ("right to be forgotten")
- Right to restrict processing
- Right of data portability
- Right to object to processing, including direct marketing
- Right to withdraw consent at any time, where processing is based on consent
- Rights related to automated decision-making and profiling — Geocodio does not use your personal data for automated decision-making that produces legal or similarly significant effects
- Right to lodge a complaint with your national data protection authority

United Kingdom Residents (UK GDPR and Data Protection Act 2018)

If you are in the United Kingdom, you have the following rights under UK GDPR and the Data Protection Act 2018:

- Right of access to your personal data
- Right to rectification of inaccurate personal data
- Right to erasure ("right to be forgotten")
- Right to restrict processing
- Right to data portability
- Right to object to processing, including direct marketing
- Rights related to automated decision-making and profiling
- Right to withdraw consent at any time, where processing is based on consent
- Right to lodge a complaint with the Information Commissioner's Office (ICO)

Canadian Residents (PIPEDA, Quebec Law 25, PIPA Alberta, PIPA BC)

If you are in Canada, you have the following rights under the applicable federal and provincial privacy laws:

- Right of access to your personal information
- Right to correction of inaccurate or incomplete personal information

- Right to withdraw consent to the collection, use, or disclosure of your personal information
- Right to know how your personal information is being used and disclosed
- Right to challenge compliance with the applicable privacy law

If you are a Quebec resident, you additionally have the following rights under Quebec Law 25:

- Right to data portability — receive your personal information in a structured, commonly used technological format
- Right to be informed of automated decision-making that produces legal or similarly significant effects, and to request the reasoning behind it
- Right to deindexation ("right to be forgotten") in certain circumstances
- Right to be informed of cross-border transfers of your personal information and the privacy impact assessment conducted

United States Residents

If you are a resident of a U.S. state with a comprehensive privacy law in effect, you have the rights granted by that law. These vary by state and may include:

- Right to know what personal information is collected
- Right to delete personal information
- Right to correct inaccurate personal information
- Right to data portability (in certain states)
- Right to opt out of the sale or sharing of personal information
- Right to opt out of targeted advertising
- Right to opt out of profiling for automated decision-making (in certain states)
- Right to limit use of sensitive personal information (in certain states)

For state-specific rights and procedures, see <https://www.geocod.io/gdpr>.

14. Children's Privacy and Age Restriction

Our service is only available to individuals 18 years of age or older. We do not knowingly collect personal information from anyone under 18 years of age. By using our service, you confirm that you are at least 18 years old.

If we learn that we have collected personal information from someone under 18, we will delete that information promptly. If you believe we have collected information from someone under 18, please contact us at security@geocod.io.

During registration, users must accept Geocodio's Terms of Use, which require that they be at least 18 years old to create an account. This age restriction helps us comply with the Children's Online Privacy Protection Act (COPPA), the Arkansas Children and Teens' Online Privacy Protection Act (effective July 1, 2026), and various other federal and state laws with enhanced protections for minors.

15. Security of Your Information

Geocodio implements reasonable and appropriate technical and organizational security measures to protect personal information against accidental or unlawful destruction, loss, alteration, unauthorized disclosure, or access. These measures include, without limitation:

- Encryption of data in transit and at rest
- Multi-factor authentication and role-based access controls
- Continuous monitoring for security threats
- Regular backups with encryption
- Documented incident response procedures
- Logical separation of customer data
- Vendor due diligence and contractual data protection obligations

For Enterprise customers, additional information about Geocodio's security program, including current SOC 2 Type II reports and completed security questionnaires, is available under the terms of the applicable Data Processing Agreement.

A summary of Geocodio's security program is published at <https://www.geocod.io/security>.

To date, Geocodio has had no known data breaches.

16. Data Storage and Retention

Personal data is stored by Geocodio on its servers and on the servers of the cloud-based service providers Geocodio engages, located in the United States and the European Economic Area.

- **User Database:** Encrypted and regularly backed up to Amazon S3 in the United States
- **Website Hosting:** Amazon S3 and CloudFront with SSL/TLS encryption
- **API Services and Spreadsheet Uploads:** For Self-Serve customers, processed on Hetzner servers physically located in the European Union; for Enterprise customers, processed on AWS infrastructure in the United States

- **Payment Processing:** Handled by PCI-compliant Stripe; Geocodio does not store full payment card numbers

Geocodio retains service data for the duration of the customer's business relationship with Geocodio and for a period of time thereafter, to analyze the data for Geocodio's own operations, and for historical and archiving purposes. Geocodio retains prospect data until such time as it no longer has business value and is purged from Geocodio's systems. All personal data that Geocodio controls may be deleted upon verified request from data subjects or their authorized agents.

Specific retention periods for different categories of data are set out in the Geocodio Data Retention Policy, available at <https://www.geocod.io/data-retention-policy>.

17. Our Role in Data Processing

For Your Account Information

For your personal account details — including email address, billing information, and service usage — Geocodio acts as a data controller under the EU GDPR, the UK GDPR, and Quebec Law 25; as a business under U.S. state privacy laws; and as the organization responsible for your personal information under PIPEDA, PIPA Alberta, and PIPA BC.

For Data You Upload to the Service

For data that you upload to Geocodio's service for processing, Geocodio acts as a data processor under the EU GDPR and the UK GDPR; as a service provider under U.S. state privacy laws; and as a person carrying on an enterprise to whom personal information is communicated for processing under Quebec Law 25. You are responsible for ensuring you have the proper legal basis and rights to process any personal data you upload and that such processing complies with all applicable privacy laws.

Required Agreements

If you process data subject to a regulatory framework requiring a signed agreement (such as the EU GDPR, the UK GDPR, HIPAA, or FERPA), you must execute the required agreement with Geocodio before transmitting covered data. Information about how to execute such agreements is available at <https://www.geocod.io/gdpr>.

18. Changes to This Privacy Statement

We will notify users of material changes to this Privacy Statement via prominent notice on our website and through an updated effective date on this document. Material changes that expand our use of personal information may require renewed consent.

19. Questions, Concerns, or Complaints

If you have questions, concerns, complaints, or would like to exercise your rights, please contact us at security@geocod.io.

For privacy-related contractual or compliance inquiries from Enterprise customers, please contact your account representative or sales@geocod.io.

20. Regulatory Authorities

If we cannot resolve your privacy concern, you may contact the relevant regulatory authority for your jurisdiction:

Europe and United Kingdom

- **European Union residents:** Your national data protection authority (a list is available on the European Data Protection Board website at edpb.europa.eu)
- **United Kingdom residents:** The Information Commissioner's Office (ICO) — ico.org.uk

Canada

- **All Canadian residents:** The Office of the Privacy Commissioner of Canada (OPC) — priv.gc.ca
- **Quebec residents:** Commission d'accès à l'information du Québec (CAI) — cai.gouv.qc.ca
- **Alberta residents:** Office of the Information and Privacy Commissioner of Alberta — oipc.ab.ca
- **British Columbia residents:** Office of the Information and Privacy Commissioner for British Columbia — oipc.bc.ca

United States

- **California residents:** California Privacy Protection Agency — cppa.ca.gov

- **Colorado residents:** Colorado Attorney General's Office
 - **Connecticut residents:** Connecticut Attorney General's Office
 - **Residents of other U.S. states with comprehensive privacy laws:** Your state Attorney General's Office
-

This Privacy Statement applies to all users and services provided by Geocodio. We are committed to maintaining compliance with all applicable privacy laws and will update this Statement as new laws take effect or existing laws are amended. The plain-language summary version of this Privacy Statement is available at <https://www.geocod.io/gdpr>.

Geocodio is a registered doing-business-as name of Dotsquare LLC, Norfolk, Virginia, USA.